



INCIDENT 5EC56E42

Drinks spill on the north concourse

● CLOSED

MEDIUM SEVERITY

SPILL OR CLEANING / DRINK SPILL

SITE

Riverside Arena

LOCATION

North concourse

REPORTED THROUGH

Public

REPORTED

25 Sep 2026, 16:58

ACKNOWLEDGED

25 Sep 2026, 16:59

RESOLVED

25 Sep 2026, 17:21

TIME TO ACKNOWLEDGE

1 min

TIME TO RESOLVE

23 min

REPORTED BY

Jo Aspinall

CLOSED

25 Sep 2026, 17:40

REPORTER CONTACT

07700 900107

WHAT HAPPENED

A tray of drinks went over by the merchandise stand. The floor is wet across about two metres and people are walking around it. Nobody has slipped yet, but the concourse fills up at half time.

WHERE

Marked by the reporter

53.79502, -1.54452

[Open in Google Maps](#)

Reporter's phone position

53.79580, -1.54660, accurate to about 5 m

[Open in Google Maps](#)

RESPONSE

Handled by

Ellie Dawson

How it was assigned

Nearest contractor on shift

Response due by

25 Sep 2026, 17:29

TIMELINE

- 16:58** ● Incident reported
25 Sep 2026 Reported through the public QR code
- 16:59** ● Status changed from New to Acknowledged
25 Sep 2026 by Harriet Vaughan · automatically when assigned
- 16:59** ● Assigned to Ellie Dawson
25 Sep 2026 by Harriet Vaughan · nearest contractor on shift

TIMELINE (CONTINUED)

- 17:04
25 Sep 2026

Status changed from Acknowledged to In progress
by Ellie Dawson
- 17:21
25 Sep 2026

Status changed from In progress to Resolved
by Ellie Dawson · Floor mopped and dried. Wet floor sign left out for 20 minutes.
- 17:40
25 Sep 2026

Status changed from Resolved to Closed
by Harriet Vaughan

PHOTOS (3)



Photo 1 of 3



Photo 2 of 3



Photo 3 of 3